

Critical Information Summary

Device Payment Plan



Service Description: This is the addition of hardware.

Plan Description: Device Payment Plan

Information about this service

Device Payment Plan

Device Payment Plan provides you with greater choice when purchasing eligible hardware such as a mobile handset. When you connect to an eligible plan, you now have the ability to choose from a wide selection of hardware without the worry of having an upfront cost.

Your Plan

How does the DPP work?

These monthly payments allow you to select a device and pay it off in affordable monthly repayments. The DPP is a separate product overlaid across your service plan.

Contract Period

A DPP is contracted for a 24-month period. Fees apply for the early termination of a DPP contract.

Eligibility

Who is eligible and what options are available?

If you have an active service on an eligible plan, you can use the DPP to pay off your handset purchase. For details of eligible plans please speak to our sales or customer service representatives. All customers must pass our credit assessment to be eligible for these offers.

Other Information

Conditions

There is a limit of 1 DPP per eligible service and they can only be used to purchase eligible hardware such as a mobile handset.

Early Termination Fees

Fees apply for the early termination of a Device Payment Plan fixed term contract. The early termination fee is calculated by multiplying the monthly device payment fee by the number of months remaining on the contract.

For example, if you are on a \$5 DPP and you leave 6 months into the 24-month contract, it will be $\$5 \times 18$ months remaining = \$90.

Cancelling your Mobile Service

To be eligible for a Device Payment Plan, the associated service must be billed on the same account. If you cancel the service attached to your Device Payment Plan you will be charged an early termination fee.

Changing your DPP

You cannot upgrade or downgrade your Device Payment Plan contract. If you wish to alter your existing Device Payment Plan this will be treated as a contract termination and you will be

required to sign-up for a new Device Payment Plan on a new contract.

Minimum Cost

Minimum cost over 24 months is the monthly payment multiplied by 24.

Termination

You will be invoiced monthly for your DPP monthly amount. If full payment is not received, Southern Phone Company may suspend or cancel the associated service. Southern Phone Company will give you prior notice if this is to occur.