Information about the Plan

Device Payment Plan (DPP)

DPP provides you with greater choice when purchasing eligible hardware such as a business handset. When you connect to an eligible plan, you now have the ability to choose from a wide selection of hardware without the worry of having an upfront cost.

Your Plan

How does the DPP work?

These monthly payments allow you to select a device and pay it off in affordable monthly repayments. The DPP is a separate product overlaid across your service plan.

Contract Period

A DPP is contracted for a 24-month period. Early termination charges apply.

Eligibility

Who is eligible and what options are available?

If you have an active service on an eligible plan, you can use the DPP to pay off your handset purchase. For details of eligible plans please speak to your relationship manager. All customers must pass our credit assessment to be eligible for these offers.

Other Information

Conditions

There is a limit of 1 DPP per eligible service and they can only be used to purchase eligible hardware such as a business handset.

Early Termination Fees

Fees apply for the early termination of a DPP fixed term contract. The early termination fee is calculated by multiplying the monthly device payment fee by the number of months remaining on the contract. For example, if you are on a $5 DPP and you leave 6 months into the 24 month contract, it will be $5 x18 months remaining = $90. the DPP.

Changing your DPP

You cannot upgrade or downgrade your DPP contract. If you wish to alter your existing DPP this will be treated as a contract termination and you will be required to sign-up for a new DPP on a new contract.

Minimum Cost

Minimum cost over 24 months is the monthly payment multiplied by 24.

Termination

You will be invoiced monthly for your DPP monthly amount. In the event, full payment is not received, Southern Phone Company may suspend or cancel the associated service. Southern Phone Company will give you prior notice if this is to occur.